

# Employment Opportunity

## Member Service Representative

### Casual

Are you looking for a career that offers endless personal potential and makes a difference in the community? Look no further! Churchbridge Credit Union is expanding our team, and we want someone who's driven, passionate and looking to build a better world. At Churchbridge Credit Union it's about more than conducting a banking transaction, it's about creating a personalized experience for each member. We do this by keeping it simple and lending an ear to each member's individual needs.

Churchbridge Credit Union is currently seeking a Casual Member Service Representative (MSR). Reporting to the MSR Supervisor, the role of the MSR will be to:

- Provide members with day-to-day banking services such as bill payments, deposits, withdrawals, and more;
- Proactively identify and respond to member's needs to improve their financial well-being;
- Refer members to specialized staff to further develop and strengthen relationships;
- Help prevent and solve banking problems for members;
- Support branch functions and assist in administrative duties as required.

### Qualifications:

Experience and education in the financial industry is an asset; however, we are willing to train the right candidate. We are excited to consider candidates with combined academic, professional, and volunteer experience unique to them. Successful candidates will have excellent communication, interpersonal, time management, and organizational skills. We seek a flexible team player who is comfortable with a changing environment while remaining focused on our goal of improving the financial wellbeing of every member.

### What You Get in Return:

Our team works tirelessly to ensure the financial success of each of our members. Churchbridge Credit Union offers competitive compensation and benefits package, formal and informal employee development, and meaningful work that makes a real difference in our members' lives.

### Our Organization:

Churchbridge Credit Union is a rural based, community focused Credit Union with 2 branches, assets over \$210 million, and over 30 employees serving 3070 members. Churchbridge Credit Union builds relationships by providing financial solutions and supporting its communities. Employee engagement is valued and there is ample opportunity for growth for career-minded individuals. Our organization has branches in Churchbridge and Langenburg, while also serving many surrounding communities.

If this opportunity piques your interest, you may be the new team member we've been looking for! **The application deadline is October 15, 2022, so apply now!**

**Please submit your resume, in confidence via email or mail to:**

**Churchbridge Credit Union**  
Attn: Gaylene Putland, Member Service Manager  
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**Churchbridge Credit Union**

**BRINGING  
COMMUNITIES  
Together**